## **Pet Insurance**

## Cruciate ligament examination form



Your Bupa Pet Insurance policy has a waiting period of 6 months starting from the initial commencement date of the policy for cruciate ligament (and related) conditions. This means that if such a condition develops during this waiting period (or was pre-existing at the policy commencement date), your policy will not cover cruciate ligament conditions. This waiting period may be waived depending on the results of a veterinary examination of your pet (at your expense).

To apply for this waiting period to be wavied:

- your vet must examine your pet and complete and sign this form (at your expense) on or after the
  policy commencement date.
- 2. we must receive the completed and signed form within 14 days of the examination date.

i: Your de	etalis					
Bupa Pet Ins	urance policy nu	ımber				
First name			Address	Address		
Surname			Suburb	Suburb		
Initial T	tle	Other	State	Postcode		
2: Pet details (one form to be completed per insured pet)						
Name			Important			
				You will receive written confirmation from us in the event that the waiting period for cruciate ligament conditions in respect of your pet is waived. Unless you receive such written notification, the waiting period in respect to the pet identified on this form remains at 6 months for cruciate ligament conditions starting from the policy		
Breed			is waived. Unless you			
			months for cruciate li			
Dog	Cat	Date of birth	commencement date.			
Gender						

Vet to complete sections overleaf.

Bupa Pet Insurance policies are administered by PetSure (Australia) Pty Ltd ABN 95 075 949 923, AFSL 420183 (PetSure) and promoted and distributed by PetSure's Authorised Representative (AR) Bupa HI Pty Limited ABN 81 000 057 590, AR 354269. Please see your Certificate of Insurance to identify the issuer of your policy. Any advice provided is general only and does not take into account your individual objectives, financial situation or needs. Please consider the Product Disclosure Statement (PDS) to ensure this product meets your needs before purchasing, or choosing to continue with the product. PDS and Target Market Determination available at bupa.com.au/pet-insurance.

3: To be completed by veterinarian					
Veterinarian's instructions: Please physically examine the pet as indictests are required). Please tick YES or NC findings, and add further details in the nc form. Please keep detailed notes in this p	as best describes your otes section at the end of this	Policyholder's surname  Pet's name  Date of examination			
Policyholder history  Has the owner ever reported a history of arising? (If YES please provide a copy of X Yes X No  Clinical observation - observe the partotting and arising from a seated partott	pet walking, position meness?  xamination is esthetic e knee joints?	Pain or discomfort on palpation  Is there pain on palpation of either of the hind legs including hips and low spine?  X Yes X No  (If YES indicate the areas where pain was elicited on palpation in notes)  Joint abnormalities  Is there crepitus, or any other abnormality, in the joints?  X Yes X No  Are the joints thickened, or are there indications of past injury or surgery?  X Yes X No  Conclusion  Are the findings all normal (i.e. there is no evidence of anterior cruciate disease)?  X Yes X No  Distitue findings)			
4: Declaration  I certify that the animal described on this certificate, and named above, has the clinical history and clinical signs as detailed above, and that the information provided by me on this form is truthful, accurate and complete. I/We consent to Bupa HI Pty Limited ABN 81 000 057 590 (Bupa), PetSure (Australia) Pty Ltd ABN 95 075 949 923 (PetSure), and/or The Hollard Insurance Company Pty Ltd ABN 78 090 584 473 (Hollard) collecting, storing, using and disclosing personal information (including sensitive information) as set out in the Privacy Notice contained in this form. If I/We have provided or will provide information to Bupa, PetSure or Hollard about any other individuals, I/We confirm that I/We are authorised to disclose their personal information to Bupa, PetSure or Hollard and also to give this consent on both my and their behalf.  Veterinarian's signature  Date  Name of attending veterinarian and practice (Please print)					

You can scan and email both sides of this form to **bupa@petsure.com.au**Alternatively you can mail the completed form to **Bupa Pet Insurance, Locked Bag 9021, Castle Hill NSW 1765** or fax both sides of this form with all accompanying documentation to **1300 367 229**.
For assistance with the completion of this form, please call **134 135** between 8:00am and 8:00pm (AET) Monday-Friday.

Please note the completion of this form does not mean an automatic waiver of the cruciate waiting period.

Policyholder's signature

PRIVACY NOTICE: In this Privacy Notice, 'we', 'us' or 'our' refers to Bupa HI Pty Limited ABN 81 000 057 590, PetSure (Australia) Pty Ltd ABN 95 075 949 923 and/or The Hollard Insurance Company Pty Ltd ABN 78 090 584 473. We collect personal and, in some cases, sensitive information from you for the purpose of administering your insurance policy, including responding to your enquiries and processing, assessing and paying claims. If you do not provide this information to us we may not be able to carry out the services you require. We may have to disclose your personal and other information to third parties and related companies who assist us in providing our products and services, or other parties required by law. Some of the companies we may disclose your personal information to may be located overseas, including in the Philippines, South Africa, New Zealand, United States of America and the United Kingdom. If you wish to access, update or correct any personal information, make a complaint about a breach of privacy or if you have any other query relating to privacy, please see the contact details in the Privacy section in the Product Disclosure Statement available at bupa.com.au/pet-insurance